**Privacy Statement**

Because we value you as a customer of the Donegal Insurance Group® (“Donegal, We, Our, Us”) and we take your personal privacy seriously, we have established the following Privacy Policy: **(PA)**

* We do not sell customer information.
* We do not provide customer information to persons or organizations outside of Donegal for their own marketing purposes.
* We require third parties providing services on our behalf to protect the confidentiality of customer information.
* We handle customer information in strict confidence.
* We afford prospective and former customers the same protections as existing customers.

**What kind of personal information do we have and how do we obtain it? (PA)**

We collect information necessary to administer our business, including:

* From you (applications, forms, interviews, agent dealings): Address, phone number, SSN, bank/credit card details, employment info.
* From transactions: Payment history, underwriting/claims documents.
* From third parties: Driving records, claim history.
* From consumer reporting agencies: Credit history.

**Web System Usage**

* **Usage Details**: Traffic data, logs, accessed resources.
* **Device Information**: IP address, OS, browser type, device identifier.
* **Stored Information**: Metadata from files on your device (e.g., photos, contacts).

**How is this information used?**

To determine eligibility, underwrite policies, process claims, ensure billing, service accounts, and offer relevant products.

**With whom is this information shared? (PA)**

We share information only as permitted by law, including with:

* Affiliated companies.
* Independent agents.
* Claims adjusters, medical professionals, attorneys.
* Regulatory agencies, law enforcement (if required).

**How do we safeguard your information?**

* Employee training on confidentiality.
* Physical, electronic, and organizational safeguards.
* Secure sessions (SSL encryption) for web communications.

**How can you review or correct your information?**

Send a written request to:  
Donegal Insurance Group  
P.O. Box 302, Marietta, PA 17547  
Include your full name, address, and policy number. We will respond within 30 days.

**Children**

Our Web System is not intended for children under 13. We do not knowingly collect their information.

**Changes to Our Privacy Policy**

Updates will be posted on our website with a notice of changes.

**Privacy Statement | Terms of Use | Browser Compatibility | FAQs**  
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